

# New England Sounding Line

The newsletter of the National Network of Libraries of Medicine, New England Region, Nov.-Dec. 1995, vol. 5, no. 4

#### Remember the Holidays!

By John Stey, Associate Director

I hope that you all had a pleasant holiday season. In November, the Regional Advisory Committee (RAC) and Resource Library Directors met in Sturbridge, MA. It was announced that Janet Ohles, Network Development Librarian and Eileen O'Connor, Education Coordinator have resigned. Janet Ohles had been with the NN/LM NER program since 1991 while Eileen O'Connor began this past spring. Both contributed to the success of this program and we wish them good luck down the road. Meanwhile, we have been very busy making preparations for the debut of the Electronic Fund Transfer System (EFTS), responding to the RFP Questions on the next contract, and continuing our outreach activities in the region. Our New England Region Listserv is up and running at the University of Massachusetts Medical Center thanks to Annanaomi Sams and her staff.

You can subscribe to the list by sending an e-mail message to:

#### listserv@library.ummed.edu

Do not put anything in the subject line and in the body (message area) type the following:

join nnlm-ner firstname lastname

We will move the listsery to the NN/LM NER office when our hardware arrives. The listsery will be another method of communicating with network members. **Join Today!** 

#### **RSNA:** High-Tech Highlights

By John Stey, Associate Director

I recently attended the RSNA (Radiological Society of North America) Conference in Chicago. This is one of the largest medical meetings in the country with over 25,000 in attendance. A contingent of over 30 librarians from the NN/LM™ and other academic medical centers around the country participate by staffing an InfoRAD Demonstration Area. This year with the help of Larry Kingsland of NLM, we rolled out Internet Grateful Med. Larry was taking notes on performance, solving problems and coaching all of us, a real live beta on site. The response to the latest access to MEDLINE® was extremely positive and we all look forward to other databases being available in 1996. The 30 computers were constantly in use. We were also responsible for doing WWW searches and demos for the conference attendees. Some of the sites identified will be mentioned in upcoming newsletters. One of my personal highlights of the conference was a quick tour of some of the high-tech imaging exhibits and other demonstration areas. I wish I had a picture of 25 health professionals every hour on the hour bobbin' and weavin' with 3-D galactic glasses viewing the latest in virtual imaging techniques! What a scene. This annual event provides an opportunity to catch up with our colleagues from around the country and is coordinated by the Greater Midwest Region.

Connecticut Maine Massachusetts New Hampshire Rhode Island Vermont

#### **SPACELINE: New NLM Database Announced**

How long can humans survive in space? How can we counteract the effects of weightlessness, cosmic radiation, and other characteristics of the space environment? Can we grow plants in space to provide food for long-term habitation? What useful clinical applications come from space research?

Searching for information on these topics may now be done through SPACELINE™, a cooperative venture of the National Library of Medicine and the National Aeronautics and Space Administration. SPACELINE consolidates the results of a growing body of space life sciences research into a single, easily accessible resource. Its intended audience is the space life sciences community; the medical, scientific, and scholarly communities worldwide with an interest in the field, and the general public.

SPACELINE consists of references to journal articles, technical reports, books, book chapters, conference proceedings, meeting abstracts, bibliographies, and audiovisual materials. Sources consist of all references in scope from several NLM databases, including MEDLINE® journal article references from 1966 on, and thousands of citations from 1961 to the present contributed by NASA.

#### The database covers:

- Clinical medical support to humans in space,
- Physiology, metabolism, and growth and development of the cells, organs, and systems of humans, animals, and plants as they are affected by the space environment,
- Environmental protection and life support for humans in space,
- Psychological, behavioral, and human factors involved in living in the space environment, and
- Applications of space life sciences research to the improvement of life on Earth.

Online access to SPACELINE is available to anyone holding a valid NLM user code. The cost for an average search is about \$1.50. Information about how to gain access to the Library's online network is available from the NLM Public Information Office (e-mail: publicinfo@nlm.nih.gov).

A SPACELINE office has been established for NASA at the Uniformed Services University of the Health Sciences in Bethesda. Questions concerning SPACELINE's coverage should be directed there—phone: 301-295-2482; e-mail: SPACELINE@usuhsb.usuhs.mil; or write to: SPACELINE, Department of Physiology, USUHS, 4301 Jones Bridge Road, Bethesda, MD 20814-4799.

#### **Current Countway Subscriptions List Now Available**

A listing of the 3900 serial titles currently (as of August 1995) received on subscription by the Countway Library of Medicine at the Harvard Medical School is available for purchase by interested institutions and individuals. The 395 page volume has a soft cover with a plastic binding and contains titles, linking entries and complete holdings statements.

Checks or money orders should be made out for \$20 (this includes postage and mailing) to: Francis A. Countway Library of Medicine. Send to M. Burke, Resources Management Dept., Countway Library, 10 Shattuck Street, Boston, MA 02115.

#### **Grant Awards For 1995 Announced**

The Department of Health & Human Services has announced new grants awarded in Fiscal Year 1995. These grants include Information Access, Information Systems, Internet Connections, IAIMS, and Librarian Education and Training Planning Grants. Grants awarded in Region 8 include the following:

Sheila M. Hayes, William W. Backus Hospital, Norwich, CT Professional Public Information Increased Access Grant. \$11,121 over 1 year.

The limited-access Medical/Nursing reading room and search station will be transformed into a full service library with technical upgrades. A 486 computer with printer and CD-ROM and Internet connection will be set up to offer CINAHL, Health Source and Grateful Med. Health Source contains full-text pamphlets on major diseases, 15 full-text medical journals, 15 popular health journals, and 100 MEDLINE journals. In addition, binding equipment will be purchased to enable customizing information materials to be more durable, returnable, and recyclable.

**Roberta A. Oppenheim, Forsyth Dental Center, Boston, MA** *Oral Health Sciences Information System (OHSIS)* \$341,609 over two years.

Electronic information resources and services of the Center will be enhanced through the construction of an institution-wide network where existing local area networks and stand alone systems will be connected. Access will be provided to a variety of local resources including the library's online catalog, MEDLINE, grant information, protocols and other databases as well as to the Internet. The Internet will be used to further develop cooperative clinical and research activities with distant institutions. The Internet will also be used to make available resources developed at the Center as well as for electronic document delivery services.

Judith R. Messerle, Francis A. Countway Library of Medicine, Harvard University, Boston, MA Creation of a Knowledge Laboratory \$450,739 over three years.

The Knowledge Laboratory of Electronic Resources for Integrated and Interactive Learning and Research will allow a diverse community of users to access and manipulate electronic resources. There will be an expert staff on hand for support. The electronic classroom will be created and used to teach skills necessary for access to resources on multiple platforms through available workstations. Finally, the Information Services Department will be re-invented as the Knowledge and Consultation Services through retraining, education, and experience in the lab.

**John A. Paton, Yale University, New Haven, CT** *Integrated Advanced Information Management Systems* (*IAIMS*) *Operational Grant.* \$550,000 over 1 year.

Seeking a Grant?	

Submitted by Shelia Hayes, Medical Librarian Edited by John Stey, Associate Director

In September 1995 I was awarded an Increased Access Grant by the National Library of Medicine (NLM) through the Department of Health and Human Services and the National Institutes of Health. When the notice first came I sort of stared at it and shrugged my shoulders. It wasn't that I was indifferent, it just had taken a long time to be notified whether my proposal had been accepted or not and I had lost track of the process.

Obtaining a grant from anywhere or anybody is a process that requires a great deal of focused direction and sense of purpose. But, as time goes by and you submit the grant, the process fades and you go on to something else. In our profession as medical librarians "something else" comes up quite often. So, there was my grant and now I had to look at the process again and begin to assess what I thought I needed two years ago fit

### Seeking a Grant? continued from page 3

into what was happening in the present. I chose to apply for an Increased Access Grant to process rather than a Resource Improvement Grant mostly in response to the Joint Commission's new guidelines in the IM.9. The IM.9 portion of the Joint Commission Standards has asked that library facilities in hospitals show some signs of growth in the direction of services to Medical, Nursing, and Allied Health Professionals (affiliated and nonaffiliated) and to Health Care Consumers. My hospital was due for a site survey and I wanted to bring the library up to standards at least in the planning for future access. The single most important thought on my mind when I first wrote to the Grants Division of the NLM was that to increase access I would have to have another computer station. My hospital was going through what is now becoming common place "Right Sizing" or "Down Sizing" so I knew the money was going to have to come from another source. In the late seventies and the early eighties I was the Medical Librarian at Johnson Memorial Hospital. I had had a Resource Improvement Grant to get that library going so I was somewhat familiar with the process.

In my lifetime I have been part of three other grants from private funders. I have learned that in the area of the non-profit service industries the professional must always look to find funds outside of the available budget in order to introduce new concepts to the existing services, in this case, the Medical/Nursing Library at The William W. Backus Hospital, Norwich, Connecticut.

The National Library of Medicine is certainly not the only choice available. If you go to a public library or talk to the medical librarians at any of the regional or large resource libraries you will find numerous references on available funders and how to access them. And, of course, the Internet will now provide you with much on grants and granters. I decided to apply to the NLM/NIH because when the information became available, it was exactly what I wanted.

There were two choices and one was specifically for the purpose of increasing access. So I began with a central focus. The focus was another computer station besides my own. At the time of my application \$12,000 was the maximum available. After dialoging with more vendors then I ever cared to know, I settled on the kind of computer I wanted. So there it was. It was going to cost about \$4,000.

Now what was I going to do besides? I believe that after establishing the focus, grant seekers in this area of interest then need to build on what increased access means for the library and the hospital as a whole. It was quickly established that actual consumer use of the facility would not be possible in the existing facility (OSHA regulations, available hours in the evening, availability of the librarian for consumer education, etc.). Staff however could be better informed of what was available for consumer education and the way patient materials would be distributed. I wanted patients to know, however, that the information they were reading did come from the Medical Resource Center at Backus Hospital. I dialoged with all the departments that might find information on the new computer and pass it along to patients. We came up with the idea of making binding equipment part of the grant. A small available bindery would customize each piece of information to a specific patient and it would have a Backus Hospital cover that wouldn't be just a pile of pamphlets.

For our search software on the new computer I chose EBSCO'S Health Source, a CD-Rom program with a unique combination of Medical, Nursing, Allied Health and Consumer Information. The consumer information can be copied and added to any information package given to a patient or family of a patient. I would also have MEDLINE and CINAHL on the new computer in CD-ROM format to avoid monitoring on-line time. The cost of these programs would be for one year. The hospital needed to make some statement that these programs, once established from the grant, will continue to be funded. I then negotiated the cost of the furniture that the station would sit on as well as the cost of a year's supply of bindery covers with the hospital logo and a space to put a patient label. These supplies also need to become part of the hospital's budget for the library once the grant year is over.

In retrospect it seems simple, but applying for a grant is anything but simple. But, it is never impossible. If you are thinking you could use a grant to get things going in your library, Do it!

Every grant, public or private, comes with instructions. You need to give the granter everything that is asked on the grant application. I paced myself each week and set small goals and then I would put it down for a time. When I picked it up again I would

NNLM-NER, the New England Region Listserv is up and running at the University of Massachusetts Medical Center thanks to Annanaomi Sams and her staff.

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We will move the listsery to the NN/LM NER office when our hardware arrives. The listsery will be another method of communicating with network members. Join Today!

#### ANNOUNCING MAHSLIN-L

to subscribe:

send a message to: LISTSERV@Library.UMMED.EDU with one line (only) in the message: JOIN MAHSLIN-L Your Name (e.g. Debbie Sibley)

After typing that line, all you have to do is send it!

You will receive a confirmation message that you're signed on to the list by return e-mail (from me). It's not necessary to put anything in the subject line. Just the address LISTSERV@Library.UMMED.EDU and the message "join MAHSLIN-L" (no quotation marks, please, and your name--see above) in the body of the message. You'll receive information back about how to use the list (standard ways) and confirmation that you're on. If you have questions or problems, you can e-mail me at DSibley@Library.UMMED.EDU or call me at 508-856-2435.

#### **OUTLIB-L** is up and running!

The OUTLIB-L discussion list was set up as a forum for the Outreach Librarians Special Interest Group of MLA. It is open to any librarian or information professional with an interest in outreach services and the special challenges and rewards particular to that field. It is not intended to replace MEDLIB-L.

To subscribe to OUTLIB-L:

-Send an e-mail message to: LISTSERV@UKCC.UKY.EDU

-Leave the Subject of the e-mail blank.

-In the body of the e-mail type: SUBSCRIBE OUTLIB-L yourfirstname yourlastname

> For example: SUBSCRIBE OUTLIB-L Joe Shmoe (Don't put anything else in the message!)

-You will receive a message back from the LISTSERV verifying that your command to subscribe to OUTLIB-L was received. You must reply to this message withing 48 hours by simply typing the word ok. (Explicit instructions are outlined in the verification message.)

Once you have subscribed, you can send messages to the list at the following address:

OUTLIB-L@UKCC.UKY.EDU

The list owner is Jane Bryant. Her e-mail adaddress is: JBBRYA00@UKCC.UKY.EDU.

(Please note that those are zeros in her address, not the letter O!) You can also reach her via phone or snail mail at: Medical Center Library, University of Kentucky, Lexington, KY 40536-0084, (606) 323-5715 (606) 323-1040 (fax)

#### Mark Your Calendar

North Atlantic Health Sciences Libraries Annual Meeting "Current Realities--Future Directions: The Business of Health Science Libraries"

Sunday, October 6, 1996 - Tuesday, October 8, 1996 Hyatt Regency Greenwich Greenwich, Connecticut

For more information, contact either of the conference cochairs listed below:

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### We want to hear from you!

This is your newsletter. We invite your suggestions, comments and ideas. If you have an article you'd like us to consider for the Sounding Line, send it to Edward Donnald, Network Coordinator, University of Connecticut Health Center, 263 Farmington Avenue, Farmington, CT 06030-5370. If you know of a neat WWW address, want to share an experience, or have information of interest to others, let your colleagues know about it in the Sounding Line.

### *Opps.* . .

#### ...we made a mistake.

The New England Sounding Line, Issue 5, Number 2 was incorrectly identified as May-June 1995, and it should have read July-Aug., 1995. Thanks.

#### NN/LM NER Fall Meetings

By John Stev, Associate Director

The Regional Advisory Committee Meeting was held on November 13, 1995 at the Publick House in Sturbridge, MA.

John Stev reported that Janet Ohles, Network Development Librarian, had resigned to accept a position at Hahnemann Hospital in an Informatics outreach program. Eileen O'Connor, Education Coordinator, also resigned to pursue other activities. Both Janet and Eileen have contributed a great deal to the success of the NN/LM NER program. The positions will be advertised in the Boston Globe, New York Times, Hartford Currant and on the Internet.

John Stey also reviewed the goals and objectives for Year 05 and mentioned several video productions and a CD-ROM DOCLINE training module they are developing.

Ralph Arcari gave a brief update on the status of the UCHC RFP proposal. The first round of questions from NLM were due on October 20th. He reviewed the major elements of the proposal and commented on the three Windows of Opportunity.

Anastasis Timpko and Joan Tichy from Griffin Hospital in Darby, CT provided a presentation on the new Consumer Health Library at Griffin Hospital. It was modeled after the Planetree Model and is 100% funded by the hospital's operating budget. Access to consumer health and patient education information is a major issue for network members.

Focus groups addressed the question of access to consumer health information in the region. Some libraries do not have public service in their mission statements while others referred consumers to public libraries and the UCHC Healthnet. Vermont's implementation of VTMed Net provides access to consumer health resources via gopher and serves all of the citizens of the state. The University of Massachusetts provides consumers access to InfoTrac's Health Reference Center, CINAHL, Consumer Health and Nutrition Database and CARL UnCover. The RAC recommended building a referral network for the region based on specific areas of concentration to be shared regionally, partnering with HMOs, and the development of information packets describing outcomes related to shared medical decision making.

The Resource Library Directors Meeting was held at the Publick House in Sturbridge, MA on November 14, 1995.

Ralph Arcari reviewed the RFP Proposal for the new contract and outlined the role of resource libraries. An Outreach RFP will be available for special projects. The Directors had mixed feelings about the RFP process but suggested that a committee be formed to review proposals.

Discussion also included the RAC composition and the Electronic Fund Transfer System (EFTS). It was suggested that an advisory committee be formed to oversee the new system. It will include representatives from RLs and PALs. The RML will set up workshops around the region to inform and train staff who are responsible for ILL/EFTS.

Other key components of the NN/LM NER Proposal such as the GAC (to improve access to monographs and AVs) and Speedy Doc (to improve turn 'around' time for ILLs) were discussed. One of many winter storms caused the meeting to adjourn after lunch.

#### Net\*Worthy

By Edward Donnald, Network Coordinator

## The National Institute of Environmental Health Sciences

#### http://www.niehs.nih.gov

This address brings you to The National Institute of Environmental Health Sciences homepage. Their mission is to reduce the burden of human illness and dysfunction from environmental causes by understanding environmental, individual susceptibility and age factors and how they interrelate. This page links you to multidisciplinary biomedical research programs, prevention and intervention efforts, and communication strategies that encompass training, education, technology transfer, and community outreach.

# **Dr. Bower's Complementary and Alternative Medicine Home Page**

#### http://galen.med.virginia.edu/~pjb3s/ ComplementaryHomePage.html

Are you interested in information on Aromatherapy, Diet and Nutritional Therapy, Music Therapy, or Rolfing? Then check out Dr. Bower's Complementary and Alternative Medicine Home Page. There is additional information and links on these topics as well as many other areas in this field. There is also the American Complementary Practice Registery where practitioners and suppliers across the U.S. are listed.

#### FDA Center for Food Safety & Applied Nutrition

#### http://www.cfsan.fda.gov/list.html

People are becoming more conscious of what they eat and how it affects their lives. Find answers to questions like "How can I use the food label to lose weight, prevent heart disease or cope with diabetes?" on this page. There is a cornucopia of information on Food Nutrition & Dietary Supplements, Food Additives, Consumer Advice, and the Seafood Hotline. Discover how to eat smart and healthy.

## Seeking a Grant? continued from page 4

admire what I had accomplished and then take on a new section. Every grant comes with a wonderful staff that you can contact if you have questions. They do actually call you back and they are very nice people who will give you money if it is at all possible.

If you decide to write a grant you are going to find out all sorts of things about your institution, about yourself, and what visions are commonly shared. There are many little surprises in writing a grant and as I begin to execute the proposal, I realize that this is a wonderful harvest of ideas put into motion.

After I mailed the grant I began to work with what I had. I taught Grateful Med classes, offered "how to use the library" sessions to the staff as well as to unaffiliated health professionals, and worked with a select group of doctors, nurses and allied health staff to begin to understand what kinds of consumer information they might like to find in their library. I essentially began to increase the access myself to see what it would be like. It has been wonderful. I have been able to see what it will be like once the horizons really are expanded.

I would be glad to share any other information that might be of help to you in your pursuit of a grant.

Sheila Hayes Medical Librarian The William W. Backus Hospital 326 Washington Street Norwich, CT 06360 860 823 6327 phone 860 823 6373 fax hayes@wwbh.usa.com

# MINOR CHANGES TO DOCLINE TABLES

DOCLINE® librarians may send minor (up to 10) DOCLINE Cell Revision changes to the NN/LM NER through e-mail. Please send these e-mail messages to Edward R. Donnald, Network Coordinator at: donnald@nso.uchc.edu

We can also send you a copy of your routing table on disk. Making revisions will be easier and less time consuming. Call 860-679-4793 or 1-800-338-7657 and press "1" for more information.

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